

<u>Terms and Conditions of Ajinomoto Food Biz Partner</u> <u>Meriah Lebaran 2023 Contest (the "Contest")</u>

Contest Period:

1. This contest is valid from **22 March 2023, 00:00:00** to **21 May 2023, 11:59:59** following (UTC+08:00) Kuala Lumpur, Malaysia time zone ("Contest Period").

Contest Eligibility:

2. The Contest is open to all Malaysian residents, except employees and immediate family members of the Organizer") and their affiliates, subsidiaries, advertising/PR agencies, elected printing vendors and digital technology providers and other suppliers.

Contest Prizes:

- 3. The Contest offers main prizes ("the Prize") as stipulated below.
- 40 Winners at RM 300 Cash Prizes (to be paid out via bank transfer) & RM 100 e-Store Credit each.

Contest Submission:

- 4. Members can enter the contest by following the steps below:
 - i. Make any purchase on Ajinomoto Food Biz Partner e-Store
 - ii. Submit your purchase receipt through this link: [https://www.ajinomotofoodbizpartner.com.my/biz-buzz/meriahlebaran/form/]

Contest Winner Selection:

5. Only contestants who fulfill Contest Submission stated above shall be eligible to win the Prize. Incomplete entries and/or Participants that fail to fulfill the Contest mechanism will automatically be disqualified from the Contest without notice. The Weekly Lucky Winner selection is on a lucky draw basis. The announced winner name list and panel of judges' decision will be final and no correspondence will be entertained.

6. The list of Contest winners eligible to receive RM300 cash prizes and RM100 e-Store credit will be notified via private message to their WhatsApp account within 7 - 10 working days and at maximum of three (3) attempts. The Lucky winners

announcement will be made on **25 May 2023** on Ajinomoto Food Biz Partner's website [<u>https://www.ajinomotofoodbizpartner.com.my/biz-buzz/meriah-lebaran</u>] which are deemed appropriate by Ajinomoto (Malaysia) Bhd. The Organizer reserves the right to use any other method or medium it deems fit at its sole and absolute discretion for the purpose of announcing the Winners.

- 7. Winners are given fourteen (14) days from the first contact attempt (maximum 3 attempts to be made) to respond to the winning announcement and/or private message sent by Ajinomoto Food Biz Partner's WhatsApp Business. Ajinomoto (Malaysia) Bhd shall not be held liable in the event that the contest winner(s) cannot be contacted for whatever reasons. Ajinomoto (Malaysia) Bhd shall not be held liable in the event of non-receipt or delayed delivery of any notification to the winner(s).
- 8. Unclaimed prizes shall be withdrawn by the organizer and the Winner shall no longer be entitled to claim any prize in any form fourteen (14) days after the announcement / private message. The organizer will not be held liable in the event of non-receipt or delayed delivery of the prizes to the winner(s).

Free Shipping Eligibility:

- 9. Member(s) that made any purchase with a subtotal above RM200 from Ajinomoto Food Biz Partner E-Store are entitled to free shipping.
- 10. Free shipping is only available to member(s) residing in the following locations: Klang Valley, Batu Pahat, Penang, Ipoh, Johor Bahru, Kuantan, Alor Setar and Melaka.

Other Terms & Conditions:

- 11. The Organizer reserves the rights to appoint a third party to conduct the verification of Winners and to fulfill the delivery of prizes. Winners agree that the Organizer may provide all
- 12. The Organizer reserves the rights to appoint a third party to conduct the verification of Winners and to fulfill the delivery of prizes. Winners agree that the Organizer may provide all necessary information of Winners to such third parties to facilitate such service.
- 13. All Prizes are given on an "As Is" basis and are not exchangeable, transferable or redeemable for cash, credit, other items or voucher, in part or in full.
- 14. The Organizer reserves the right to substitute any one of the prize(s) with items of equivalent value at any time without prior notice.
- 15. The Organizer reserves the right to withdraw the prizes in the event that the contest winners do not comply with the contest terms and conditions.
- 16. The Organizer reserves the right to change, cancel, terminate and/or suspend this Contest, without the need to provide any prior notice.
- 17. The Organizer's decision on all matters relating to the Contest shall be final and binding and no further correspondence or attempt to dispute such a decision would be entertained.

- 18. The Organizer shall reserve the rights to use the names and/or photographs of the Contestants as materials for the purposes of advertising, trade and/or publicity, without any prior notice to the Contestants. The Contestants shall not be entitled to claim ownership or other forms of compensation on the materials.
- 19. By participating in the Contest, Contestants hereby give their consent to and authorize the Organizer to disclose their particulars to third party service providers and/or partners engaged by the Organizer for purposes of the Contest and/or any customer survey in understanding Contestants' purchasing behavior.
- 20. By participating in this Contest, Contestants agree to be bound by the Terms and Conditions of the Contest and the decision of the Organizer.
- 21. An individual who participates in the Contest may be required to submit personal or confidential information about himself or herself (including without limitation his or her name, address, telephone number, e-mail address, marital status, occupation, spending preferences or any other such information) ("Personal Information") to the Organizer. The Organizer will treat any Personal Information obtained from an individual who participates in the Contest in accordance with the Legislation on the Protection of Personal Data Policy.
- 22. In the case where the organizer suspects the participation post(s) result is not genuine or unethical as such;- (a) fake account (b) Swapping and/ or changing of photo on the contest post, the organizer has full rights to disqualify those participants. Fraudulent activities will be monitored and will lead to disqualification if found any. The judges' decisions are final, conclusive and binding. No further correspondence will be entertained.

For more information and enquiries, please contact Ajinomoto Food Biz Partner from Monday to Friday (9am - 6pm) through direct message at <u>https://wa.me/60129191685</u>